

[regionalonehealth.org/foundation](https://regionalonehealth.org/foundation)

A close-up photograph of a woman with dark curly hair, smiling and showing her teeth. Her hands are clasped together in front of her, forming a heart shape. A blue hexagonal outline is superimposed over her hands. The background is a mix of purple and pink geometric shapes.

# Taking Care of Memphis

Gratitude Report

**2023**

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## Your humanity leads to another person's hope and healing.

To the wonderful supporters of Regional One Health Foundation, from the deepest corners of our hearts, thank you. Your kindness stands as a testament to the depth of your humanity.

In a world where the neediest and most vulnerable are too often overlooked or dismissed, your generosity shines as a beacon of hope. You see the worth in every individual. Your generosity reaches beyond

the walls of our facilities, touching lives, mending broken spirits, and rekindling hope when it's needed most.

Because of you, we continue our sacred mission of healing, nurturing, and transforming the fabric of our community every single day. Here's to every life uplifted by your kindness – may your hearts always know the profound impact of your giving.

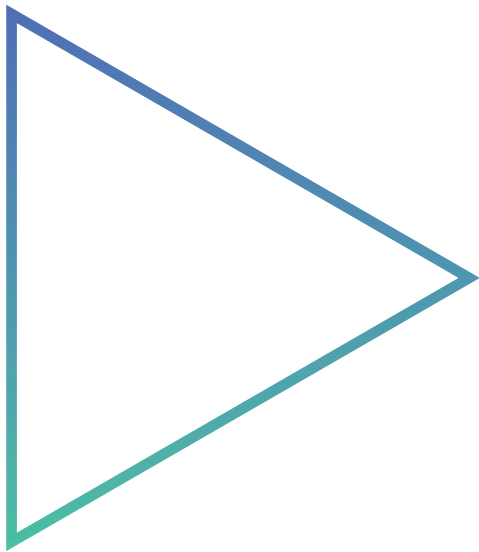
*Tammie Ritchey*

**Tammie Ritchey, CFRE**  
Senior VP and  
Chief Development Officer  
Regional One Health





**“Your support is  
crucial as we provide  
lifesaving, life-  
changing care today  
and envision the  
academic medical  
center of the future.”**



## › A thank you from Dr. Coopwood

This past year has been a remarkable chapter in the history of the Regional One Health family and has given us much to celebrate. As I look back, I cannot overstate how critical you have been to all of these achievements.

Our Elvis Presley Trauma Center marked 40 years of extraordinary lifesaving care. Our ONE Health Complex Care program received global accolades. Our new oncology service cared for over 7,500 patients. Moreover, we started the ambitious journey to build a new campus that positions Regional One Health as a premier academic medical center.

Your unwavering support of Regional One Health lets us provide exceptional care every day while also envisioning a future where we can serve everyone in our community for generations to come.

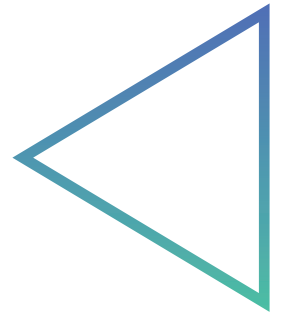
Even as we look back on our successes, we must plan for that future. Regional One Health's role in the Mid-South is a critical one. We are the region's designated Level 1 trauma center and full-service burn center,

and our advanced services in oncology, high-risk obstetrics, neonatal intensive care unit and more provide thousands of patients with much-needed treatment.

Your support fuels our endeavors. Your contributions are the lifeblood that facilitates our delivery of transformative, lifesaving, life-changing care for our patients. Thank you for enabling us to "Specialize in Tomorrows" for families throughout the Mid-South. We are filled with optimism and enthusiasm, knowing that we continue this journey with you by our side.

Warm regards and with profound gratitude,

**Reginald W. Coopwood, MD**  
President and CEO  
Regional One Health



## › Mission

Our mission at Regional One Health Foundation is to advance medical excellence and realize a bright future for healthcare in Memphis and across a five-state region. Our Foundation raises funds to support special, nonoperational projects throughout the entire Regional One Health system. Your gift brings hope and healing to thousands of patients in our community by helping us purchase state-of-the-art medical technology, provide advanced medical training for our caregivers, and initiate programs to combat various community health issues.

## › Board Members

### Officers

Jodie Gilmore

John R. Owen

Priscilla Teixeira

Sarah Norton

### Board

Louis F. “Bo” Allen

Ami Austin

Joy Bowen

Cedric M. Brooks

Patrick “Trey” Carter

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Mark Forrester

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# › Foundation Staff

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*Development Officer*

**Hilliary deGive**

*Grants Manager*

**Mary Catherine Burke**

*Director of Events*

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**Allison Catron**

*Foundation Office Coordinator*

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*Director of Prospect Management & Research*

**Nikki Dean**

*Event Planner*

**Jonathan Blake Perkins**

*Donor Relations Specialist*

**Tammie Ritchey**

*CFRE, SVP, Chief Development Officer*





# Financials

**\$7,754,050**

Raised between July 1, 2022 and June 30, 2023



**\$4,058,428**

Grants



**\$82,036**

Elvis License Plate sales



**\$2,380,203**

Community Donations



**\$64,000**

Truist ONE Round Golf Classic



**\$903,352**

ONE Night Gala



**\$45,226**

ONE Mile Championship



**\$220,805**

Employee Donations

## DONORS BY SOURCE



**2,140**

INDIVIDUALS



**87**

CORPORATIONS /  
ORGANIZATIONS



**13**

FOUNDATIONS



## CONTRIBUTIONS BY SOURCE



## YOUR DOLLARS AT WORK



**\$3,439,617**  
Patient Support



**\$256,662**  
Center For Innovation



**\$2,463,729**  
Equipment Purchases



**\$13,250**  
Scholarships



## › Reclaimed Hope Through ONE Health

**Bud Tunstall has improved his health and regained his excitement for living thanks to our complex care team.**

As a case manager with the ONE Health complex care program, Maggie Gafa, RN takes health care beyond the doctor's office.

If a patient has nowhere to go after leaving the hospital, she finds them a safe place to live. If they have no way to get to doctor appointments, she arranges a ride share. If they're hungry or need clothes, Maggie is there with a box of food and clean shirts.

Maggie gave Bud Tunstall all of those things and more: the chance to feel excited and hopeful about life.

"The good Lord has blessed me. I can't ask to be more blessed than I am by this hospital," Bud said. "I can talk to Miss Maggie about anything. I told her I needed shirts, and she went out and got me brand new shirts. That's Miss Maggie for you. She's always here for me."

Born and raised in Memphis, Bud was diagnosed with epilepsy as a child. Seizures made it hard to work, but life was looking up in the early 1990s when he moved to

**"She's always here for me. I realized the Lord has kept me here for a reason."**

Vancouver with friends, staying in an apartment across the street from the United Nations.

"I loved it. It's gorgeous. It's cold – cold and clean. So clean you could eat off the streets," Bud said. "I came back in 1995 because my mom was dying. I never would have come back, but my mom...she was my whole heart."

In Memphis, Bud struggled with homelessness and poor health, including epilepsy, a cancer diagnosis, and hypertension. He was living at a shelter in June 2022 when a health crisis brought him to Regional One Health's emergency department.

Maggie visited him to talk about ONE Health, which supports patients who have frequent ED visits and hospital stays due to lack of insurance. She explained the program could help him access regular medical care and social needs like housing, transportation and food.

Initially, communication and follow-up were spotty, and severe nausea and dehydration brought Bud back to the hospital in late 2022. "He ended up having a long hospital stay. I visited him at least once a week, but he still didn't communicate much," Maggie said.

"When he left, I gave him my contact information and asked him to follow up with me. I don't know what happened between that hospital stay and him going back to the shelter, but he started checking in. He started going to appointments and getting involved in his care."

It turns out Maggie had helped Bud, 60, rediscover a sense of hope. "I realized the Lord has kept me here for a reason," Bud said.

It's an example of ONE Health's individual approach. "We meet patients where they are," Maggie said. "It's important to show them that someone cares, but we have to wait until they're ready. After Bud's hospital stay, he was ready."

Maggie connected Bud with appointments in internal medicine, oncology, neurology, cardiology, etc. and made sure he had his prescriptions. They called the appointment and pharmacy refill lines together so she could coach him to do it on his own.

Since then, Bud hasn't missed an appointment and has stayed current on his medications. Even after a stroke and a new diabetes diagnosis, he continued to thrive.

"Even with more specialists and medications to keep up with, he wasn't overwhelmed, and he's determined to take care of himself. That's extremely encouraging," Maggie said.

With his health under control, Bud and Maggie turned their attention to other needs. She helped him apply for disability and food benefits, and best of all, he moved into his own apartment.

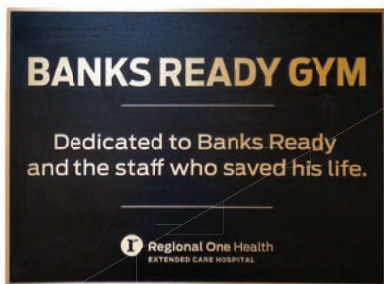
"When I was younger, being around other people and all the noise didn't bother me, but now that I'm older I like the quiet of my own space," Bud said.

Within weeks of moving in, he'd done a thorough cleaning, installed new blinds and painted his kitchen. He spends his days talking to his siblings, walking to the park to watch the trains go by, or listening to the radio, mostly blues and jazz: "That's part of being from Memphis," he smiled.

He's grateful to Regional One Health. "I can't ask for more. I love this hospital, and I love Miss Maggie."

For the ONE Health team, that's the goal for every patient: "To see him regain an excitement for life – that's our reward," Maggie said. "That's why we do this."





## › Creating Miracles Through Heartfelt Philanthropy

**After their son received lifesaving care at Regional One Health, the Ready family found a way to share hope and healing.**

The grandson of Irish-Catholic railroad workers, George Ready lives by the philosophy, “To be generous toward and to care for the less fortunate is to be a tiny bit like the nature of God.”

Those words guided him as he graduated law school, raised a family, and served as state senator and circuit court judge in Mississippi. They took on new meaning 11 years ago when his son, Banks, had a

devastating car accident and was airlifted to the Elvis Presley Trauma Center.

“They saved his life,” George said. “After that, my wife and I always said if we were ever in the position, we wanted to do something for Regional One Health.”

The Readys fulfilled that goal by cutting the ribbon on the Banks Ready Neuro Motor Cognitive Gym, a facility for patients with traumatic brain injuries similar to the one their son endured.

Their journey started May 24, 2012 when Banks was a student at Mississippi State University.

“He was driving back to see his sister graduate high school,” George said. “He came over a hill near Grenada



on I-55, and there was a wreck at the bottom. You can't see over the hill, and late at night you're not expecting stopped traffic. He ran into an 18-wheeler at the end of the line."

The collision was catastrophic, but George said his son benefitted from a pair of miracles.

"There was an empty ambulance coming back from the other wreck, and they stopped to give immediate aid. When they saw how bad it was, they called in a helicopter," George said. "Also, he was just north of the Grenada exit, and that's the cutoff to go to Regional One Health. The fact that he was taken there was a blessing. That's why we do this."

At the hospital, the Readys learned Banks had suffered a Diffuse Axonal Injury and nerve endings in his brain could no longer communicate. He also had a broken femur, which caused an embolism that traveled to his brain. "There was talk about whether he would survive or function in any way," George said.

But Banks, God, and former head of trauma Martin Croce, MD had other ideas.

Dr. Croce, now Chief Medical Officer, informed George and Amanda that he would personally be in charge of their son's care and that he believed Banks could beat the odds.

"In this situation, hope and faith are all you have to hold onto," George said. "After that, we had both of those. I talked to friends in the medical community, and they said that is the place you want to be – it's the best place in this part of

the country. That turned out to be absolutely true."

George will always remember the gratitude he felt to have the resources to ensure his son could continue to receive exceptional care.

That gratitude stayed with him as Banks grew more alert. As he spoke his first words in a voice barely above a whisper. As he started to walk.

It stayed with him as Banks came home before Christmas, started having full conversations, got a job, got married, had a family of his own.

George and Amanda talked over the years about giving back to Regional One Health, and they realized that goal with the help of their donor advised fund at the Community Foundation of Northwest Mississippi. The Banks Ready Neuro Motor Cognitive Gym opened in May 2023 to give therapists and patients the technology and space they need.

"Many of our patients aren't conscious yet, or they're minimally conscious. Our goal is to help them emerge from a minimally conscious state so they can progress to the next step of their care," speech language pathologist Melissa Covington explained. "It's a wonderful space, and the equipment is geared toward the needs of patients with severe brain injuries. We can use this facility to help patients improve their quality of life."

As for George and Amanda, they're grateful to have come full circle. "We feel blessed that we had the opportunity to do this," George said. "The biggest thing is to provide a

chance for more families to have the opportunities we had, and for all patients in our community to have hope."





## › They Are Truly Saving Lives Every Day

**For Amanda Damron, volunteering at Regional One Health is a chance to support critical care for our community.**

Amanda Damron has witnessed the impact of Regional One Health from many perspectives. As an excited new mom, a worried daughter, a supportive niece and cousin, and more.

For Amanda, it sparked another relationship with the hospital: that of a dedicated volunteer who gives back by supporting the men and women who provide lifesaving care every day.

"Memphis is so fortunate to have Regional One Health and the trauma center. They step forward in the worst situations and handle them," Amanda said. "I always tell them, 'I can't do what you do, but I can feed you, I can give you candy, I can encourage you.'"

Amanda's volunteer work at Regional One Health goes back nearly a decade. Her friend Nikki McVean invited her to join ONE Club, a women's auxiliary that supports hospital employees, and Amanda jumped at the chance to give back to a place that had given her so much.

Her daughter Julianna, who she and husband Giles adopted, was born at Regional One Health. A cousin and an aunt were treated at the hospital after separate car accidents. And her father was a patient in the Elvis Presley Trauma Center on two separate occasions – after being the victim of a shooting and again after severing part of two fingers in a table saw accident.

"I've always felt a connection to Regional One Health," Amanda said. "I was just 16 when my father was robbed and shot, and I answered the phone when they called. It's something I'll never forget...but I'll also never forget leaving the hospital the next morning, because in just six hours, they'd fixed him up."



She saw ONE Club as the perfect way to give back.

In 2016, she spearheaded the group's kickoff event, a donut delivery at the hospital and satellite locations. As co-chair of ONE Club's Events Committee, she has been finding ways to treat staff to food, fun and encouragement ever since.

"We've done taco and nacho bars, sandwiches, pizza, BBQ. We've done Tailgating with Turner Tower. In the fall, we fill pumpkins with candy and take them to nurses' stations and managers' desks, and at Easter we make baskets for families in the critical care waiting area," she said.

"Our goal is to try to feed every department in the hospital. I think we're close!"

Even during the COVID-19 pandemic, when the hospital had to suspend visitation, Amanda and Events Committee Co-Chair Merry Moore found ways to support and celebrate employees.

"Initially it was such a shock, and everyone was in survival mode. We finally said, 'We need to do something,'" Amanda said. "They let us do box lunches and have them delivered, so we'd do Chick-Fil-A boxes or meals with everything individually wrapped."

Through it all, Amanda has brought a personal touch to her volunteer work.

After her father passed away in August 2022, she organized a quarterly "Buddy's Breakfast" for trauma staff, a nod to her dad's

nickname, favorite meal, and favorite Regional One Health team.

"He literally thought the trauma team could do anything – he had so much faith in them. These are folks he thought could save the world," she said.

"We go early in the morning and serve breakfast, and I made water bottles to hand out and attached a message explaining why we do it."

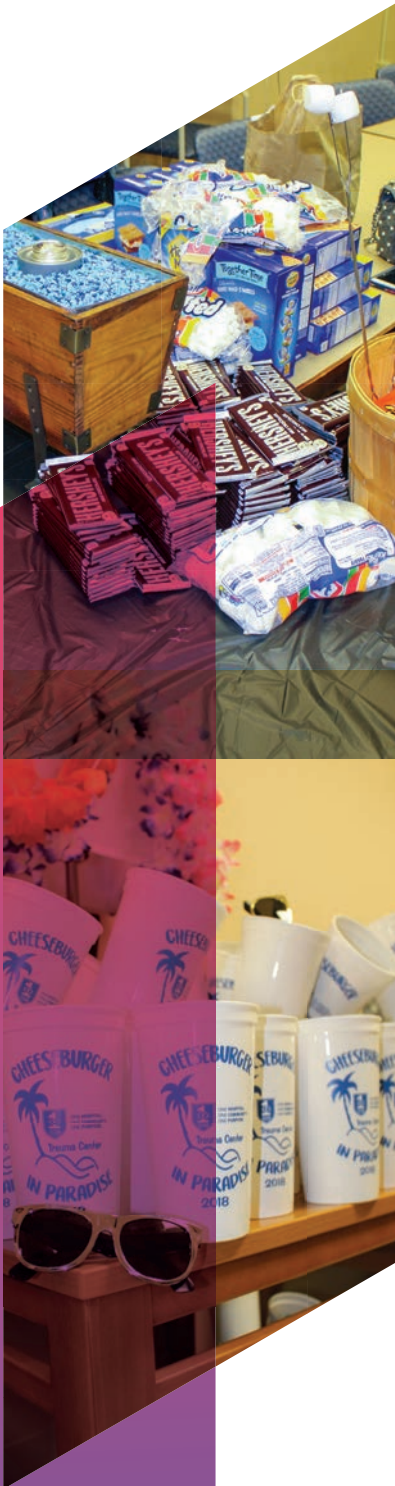
When Julianna's birth mother passed away, Amanda asked if she'd rather commemorate her with a gift or by doing something for Regional One Health. Julianna chose the latter, and Kelley's Korner was born to give NICU families access to cameras and supplies to create memory books.

All of it has been meaningful for Amanda, who said volunteerism is something she grew up with: "I was raised that if you're feeling bad, do something for someone else. It's never going to be a bad experience. It can be a lot of work sometimes, but it's always worth it."

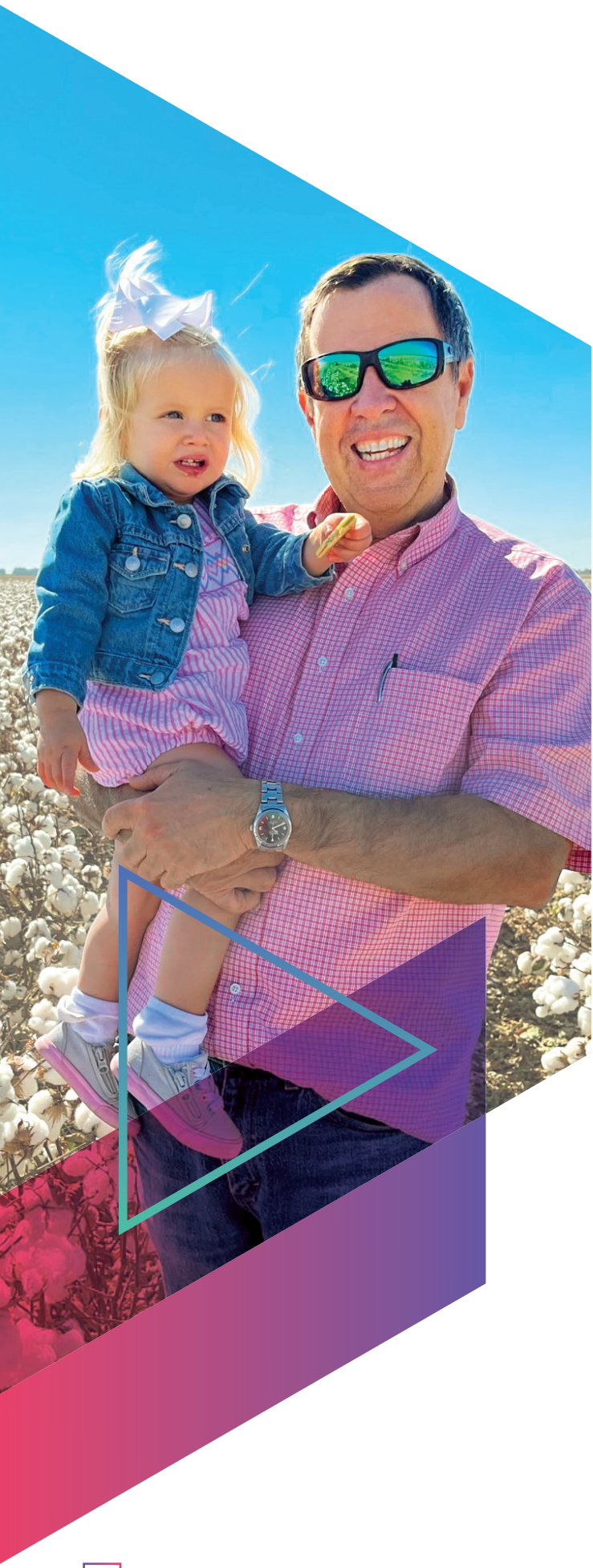
She says that's especially true at Regional One Health, where the medical expertise, caring and lifesaving work she witnesses leave her speechless.

"I'm consistently amazed by their abilities and professionalism and desire to help. I can't hear that helicopter coming in without getting chills every time," Amanda said. "To me, it's a way to be involved in the community and to support people who are truly saving lives every day."

**"I can't do what you do, but I can feed you, I can give you candy, I can encourage you."**







## › Advancing Cancer Care With Compassion & Skill

**Finding expert cancer care close to home was a game-changer for Herrick Norcross.**

At age 60, Herrick Norcross kept busy as a cotton, soybean and rice farmer, and had recently gone on a health kick, losing 18 pounds through regular walks and a better diet. Best of all, he and wife Lucy were cherishing every moment with their first grandchild.

When Herrick was diagnosed with liver cancer, his first thought was of his family.

"I've never been sick before, and it was scary," he said. "My daughters were very supportive, and my wife was great about keeping my spirits up. She wouldn't let me get down."

The last thing he and Lucy wanted was to travel far from the people and home they love for his treatment. They turned to surgical oncologist Dr. Evan Glazer and his team at Regional One Health Cancer Care to access expert care just a short drive from their home in Arkansas.

**"I could tell they genuinely cared. It all comes back to the people, and they were just the best."**





What differentiates Regional One Health Cancer Care in the region and the nation is that we've assembled the right combination of expertise in medical and surgical oncology alongside the robotic surgery technology needed to perform minimally invasive procedures. That combination isn't available anywhere else in the region.

– Evan Glazer, MD, PhD, FACS, FSSO  
Surgical Oncologist



"We're fortunate to have such a great system with the care we needed right in Memphis," Lucy said. "We came across extremely caring, dedicated professionals. Everyone from the nurses at the hospital to the doctors to the staff – we had a positive experience at every turn."

It all started when Herrick had his annual physical in January 2023. He had noticed blood in his urine previously, and even though it had gone away.

He and Lucy were stunned when a CT and MRI showed a spot on his liver, leading to a biopsy and diagnosis of hepatocellular carcinoma.

Herrick was referred to Dr. Glazer, one of the nation's leading experts in the surgical treatment of liver cancer. After reviewing Herrick's diagnosis with a multidisciplinary team, Dr. Glazer recommended a minimally invasive robotic liver resection, a state-of-the-art procedure that isn't available anywhere else in a 200-mile radius of Memphis.

Dr. Glazer said it's an example of how Regional One Health combines the best expertise and technology to provide "the right treatment for the right patient at the right time."

"What differentiates Regional One Health Cancer Care in the region and the nation is that we've assembled the right combination of expertise in medical and surgical oncology alongside the robotic surgery technology needed to perform minimally invasive procedures," Dr. Glazer said. "That combination isn't available anywhere else in the region."

Regional One Health Cancer Care's oncologists are subspecialists in the disease types they treat, meaning they have additional expertise and experience that allows them to provide the most complex procedures. Many, including Dr. Glazer, serve on the national panels that establish the guidelines for care, giving them access to the latest advances.

"It allows us to treat cancer with smaller incisions – and the smaller the incision, generally, the faster the patient can recover," Dr. Glazer said. "It's all part of personalizing care to identify which option best suits the patient and which option will have the best outcome for the patient."

For Herrick, it was a blessing. "I had never had surgery in my life, so it was kind of scary," he said. "After Dr. Glazer said his hope was to do a

minimally invasive surgery, it helped put our minds at ease."

Within two days, Herrick was discharged to continue recovery from the comfort of home. Best of all, tissue samples showed he is cancer-free and can transition to a surveillance program.

Herrick said Regional One Health Cancer Care made everything as comfortable as possible: "Dr. Glazer and his team and the nurses on the oncology floor were outstanding. I could tell they genuinely cared how I was doing. It all comes back to the people, and they were just the best."

Now, he's ready to turn his focus to some other important people...his wife, their three grown daughters, and, of course, their 2-year-old granddaughter.

"We usually go visit everybody, and we didn't get to do that. We'd like to get back to some of that and see our family, and spend time with our granddaughter," Herrick said. "She was another big reason I was able to stay positive. In my mind I was thinking, 'I want to be around for her.'"

# › ONE Night Gala

## Last year's One Night Gala was stellar.

The event benefited Regional One Health's Elvis Presley Trauma Center and included several former Trauma Center patients as the featured guests. The night included a paddle-raise segment, fine dining and drinks, dancing, and musical guest including the Jacksons, the Spinners, and C + C Music Factory. The celebratory evening was hosted by Ami Austin and Dr. Susan Murrmann, and with over 800 attendees it lived up to its reputation for being the Greatest Party with a Purpose in Memphis. The gala offers individuals and organizations alike the opportunity to reward staff or to treat your friends. Become a sponsor this year and get involved with an organization that is making a big difference in Memphis!

Today, the Elvis Presley Trauma Center is one of the busiest level 1 trauma Centers in the nation, caring for over 4,500 patients every year. As the only level 1 trauma center in a 150-mile radius of Memphis, it is crucial to public health and safety in Tennessee,

Missouri, Arkansas and Mississippi. It fares better than national averages in terms of mortality, infections and complications, and is considered a leader in quality of care and innovation.

What could be better and a true win-win other than a social event with world-class artist, sophisticated fine dining, in a celebratory atmosphere - all with a community focused goal!





## SAVE THE DATE 04.13.24

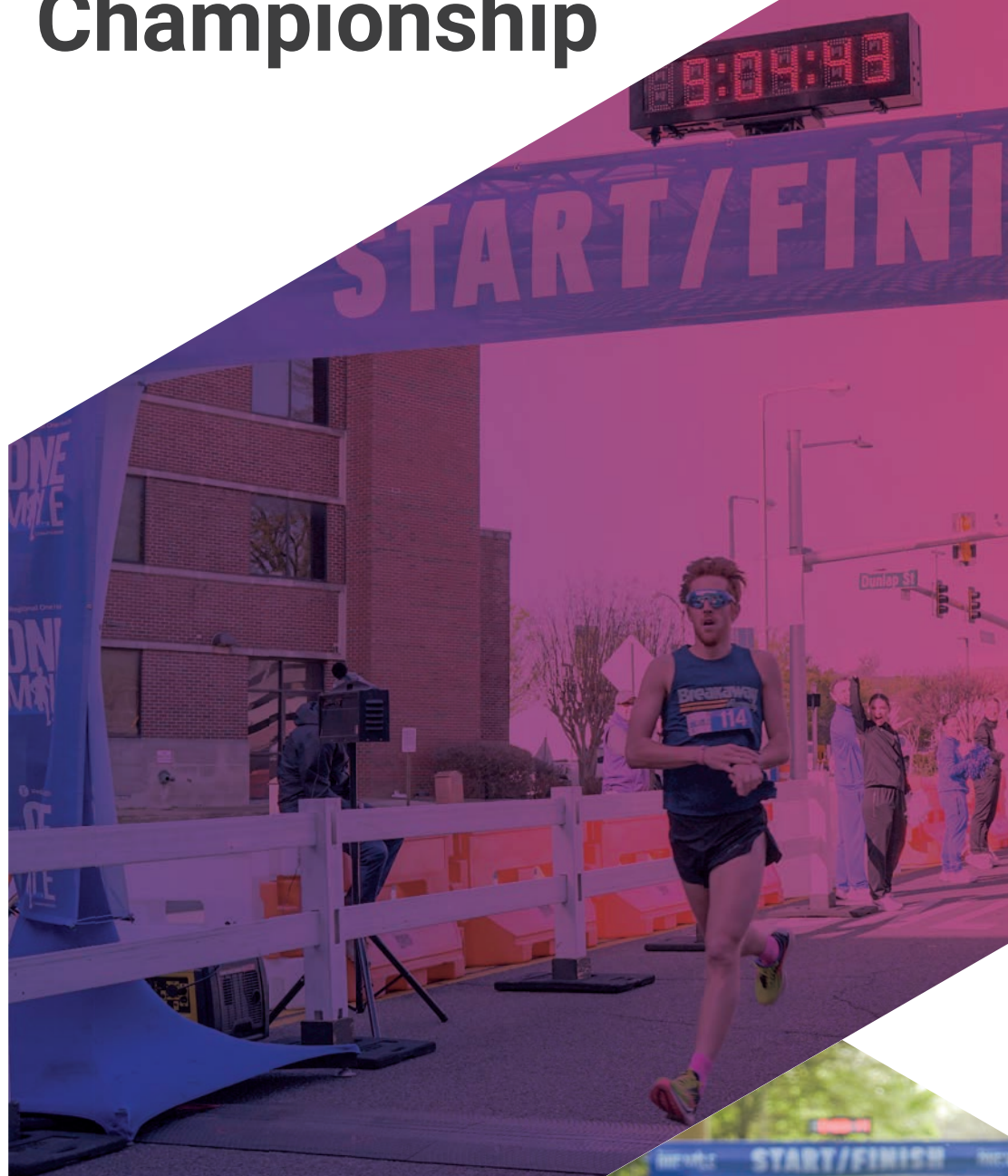
This year's event will be co-chaired by Amy Golden and Breland Fischer, and this year's musical entertainment will be unforgettable with Flo Rida and other select artists taking the stage!

For more information on sponsorships and tickets, contact Allison Catron at 901-545-6006 or [foundation@regionalonehealth.org](mailto:foundation@regionalonehealth.org).





# › ONE Mile Championship







## Last years' second annual One Mile Championship was an uplifting time for all who were in attendance.

This walk/run event begins at Regional One Hospital and progresses through the heart of the downtown UT medical district. This growing outdoor event welcomed 318 runners and included many Regional One Health staff, families, visitors, and volunteers alike. Its key sponsors and health-minded fanfare celebrated and supported Regional One Health's One Health Complex Care program. What a great opportunity for individuals, families, and corporate sponsors to rally together for health and a healthy community.

Regional One Health's ONE Health Complex Care program helps patients meet not only their medical needs but also their social needs. ONE Health helps qualifying patients access medical care and address social determinants of health like housing, transportation, food and more. By providing consistent care and holistic support, it helps patients avoid emergency department visits and hospitalization. The program, established in 2018, has used donor support and community partnerships to improve the lives of over 900 vulnerable patients and reduced hospital admissions, emergency visits, and length of stay.





Spencer  
McDaniel

## › ONE Round Golf Classic

**Last year's Truist One Round Golf Championship was a true success.**

This sun in the fun event included lunch, carts, balls, gifts, practice time, 18 holes - and more importantly, it benefited Regional One Health's Center for Innovation. The event was held once again at TPC Southwind, one of the mid-south's greatest courses on the PGA Tour. This event usually boasts over 100 participants, multiple sponsorship levels and opportunities, and provides a great opportunity to network or to treat your partners to a round of golf.

Regional One Health's Center for Innovation empowers health care innovators through several unique programs to improve health care, grow companies, and uplift the region by working with a variety of innovation-minded entities.





Penny

Hardaway

## SAVE THE DATE 05.20.24

This event will once again be held at the TPC Southwind golf club on Monday, May 20, with a noon shotgun start and a four-person scramble.

For more information on sponsorships and tickets, contact Allison Catron at 901-545-6006 or [foundation@regionalonehealth.org](mailto:foundation@regionalonehealth.org).



SCAN ME

# › 2023 Employee Giving

## Regional One Health employees donate more than \$220,000!

Last year, Regional One Health employees went above and beyond in support of Regional One Health by donating more than \$220,000 during our annual “We Are ONE” employee giving campaign.

Each contributor from the more than 1,300 employees who participated played a part in the Foundation’s ability to grant \$6 million to various areas across the Regional One Health system.

Every dollar given stayed within the hospital and was strategically invested in medical equipment, patient care programs, training updates, and other initiatives that help improve the health of our patients.

To all the employees who contributed...THANK YOU!





# › Johnson Auxiliary

## Supporting patients for 50 years.

In 50 years, members of the John K. and Katherine Johnson Auxiliary have built a rich legacy of supporting Regional One Health patients, families and employees. Their half century of service was celebrated in April 2023 where it all began, at Idlewild Presbyterian Church.

The idea for the Auxiliary started in 1972 after women from the Presbytery of Memphis toured what was then the City of Memphis Hospital. They found a facility the community had forgotten.

In 1973, a group gathered at Idlewild to sign a charter to officially form the Auxiliary. They named the organization in memory of Rev. Dr. John K. Johnson, a Chaplain at the hospital and an Associate Pastor of Idlewild, and his wife Katherine.

Their mission is to minister to the needs of patients, assist staff, promote community health and welfare, and provide a bond of understanding and service for people of all races and creeds.

Early projects included a food cart for patients' families, a pediatric clinic, a Slim & Trim Club, breast self-examination and CPR classes, teen pregnancy counseling, and sickle cell programs.

Over the years, the projects grew in complexity.

The Alice H. Davies Chapel opened in 1981 and relocated to its current site in 1984. The hospital had never had a chapel, and Auxiliary members were inspired to spearhead the project after a mother of a trauma patient told them she simply wanted a quiet place to cry and pray.

The Johnson Auxiliary Gift Shop opened in November 1983, with proceeds going to the hospital. Since then, the Auxiliary has given over \$600,000 to various projects.

The Mary Love Clothes Closet offers clothing, hygiene items, magazines and books for families who arrive suddenly, sometimes traveling many miles with only the clothes on their backs.

The Jency Mitchell scholarship, named for a former chief nursing officer, supports children of Regional One Health employees who pursue education in medical fields.

The Auxiliary also offers blood pressure screenings by inactive and retired registered nurses, and a Last Resort Fund to help patients and families with transportation, food, prescription copays, etc. when other resources are not available.

The Auxiliary has also fundraised for projects including a meditation room in the critical care waiting area, burn rehab beds, adult special care and NICU equipment, furniture for the Inpatient Rehabilitation Hospital and orthopedic clinic waiting rooms, and staff education and training.



# > Your Impact

## ONE HEALTH COMPLEX CARE PROGRAM

\$579,693 RAISED/\$883,741 AWARDED  
TO SUPPORT ONE HEALTH OPERATIONS

ONE Health helps patients access medical care and address social determinants of health like housing, transportation, food, and more. Providing consistent care and holistic support helps patients avoid emergency department visits and hospitalization. This program is fully supported by donors and we would not be able to serve our community in this way without your support.



945

PATIENTS  
PARTICIPATED



521

MOVED FROM CRISIS  
TO SELF-SUFFICIENCY



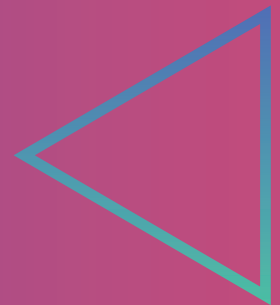
56%

CONNECTED WITH  
INSURANCE BENEFITS



100%

RECEIVE  
PRESCRIPTIONS FROM  
REGIONAL ONE HEALTH  
PHARMACY



Of the individuals reporting difficulty with reliable transportation, 91% have received assistance with transportation



Of the individuals reporting food insecurity, 69% have received food resources including shelf stable food and home delivered meals



Of the individuals with issues of mental health, 77% have been connected to mental health services



35%

REDUCTION IN  
HOSPITAL  
ADMISSIONS



118%

INCREASE IN  
OUTPATIENT  
APPOINTMENTS



15%

REDUCTION IN  
EMERGENCY  
DEPARTMENT VISITS



# › Honor Roll of Donors

To retain recognition status, donors must continue to make gifts each fiscal year (July 1 – June 30).

We are tremendously grateful to have the support of many community members who help and improve the lives of our patients through their generous contributions. We express this gratitude and recognize these donors through membership in the exclusive giving circles outlined below. All gift recognition levels celebrate the spirit of philanthropy to advance our health care mission.

## John Gaston Society

Donors who give \$100,000 or more annually.

### Corporations

The Assisi Foundation of Memphis, Inc.  
Community Foundation of Greater Memphis  
First Horizon Bank Foundation

## Ambassador Society

Donors who give \$50,000 - \$99,999 annually.

### Corporations

Drexel Chemical  
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Michael Balfour

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Cleveland Lumber and Supply Co.

### **Bee G. Barron**

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