

Sept.
2016

Community Health Needs Assessment

Fiscal Year (FY) 2017 – 2019

Implementation Plan



Regional One Health

Regional One Health’s implementation plan is our strategy to address the needs identified and prioritized in the most recently completed Community Health Needs Assessment (CHNA). The CHNA was completed June, 2016 and is available on the organization’s website. Nine key community health issues were identified in the CHNA.

- Access to Healthcare
- Child and Family Health
- Drug Abuse
- Health Literacy
- Healthy Lifestyles
- Mental Healthcare
- Poverty
- Sexually Transmitted Illnesses and TB
- Violence

The development of the CHNA included a prioritization session. Participants included 16 members of the community and key health system staff. In the session the identified needs were prioritized as follows:

- Access to Healthcare
- Child and Family Health
- Drug Abuse
- Health Literacy/Literacy
- Mental Healthcare
- Poverty
- Sexually Transmitted Illnesses and TB
- Violence

The prioritized needs to be addressed were selected based on the ability to: 1.) sustain and leverage existing efforts aligned with the CHNA and priority needs; 2.) develop and/or support additional partnerships, programs and initiatives to address the prioritized needs; and 3.) take into account the health system’s resources and expertise, mission and strategic goals. This plan outlines Regional One Health’s goals, strategies, key indicators and expected outcomes and/or measures in addressing: access to healthcare; child and family health; health literacy/literacy; sexually transmitted illnesses; and violence.

Priority Health Needs Not Addressed

While acknowledging the wide and far reaching identified and known health needs, Regional One Health has decided not to address all of the identified and prioritized health needs. The needs being addressed are based on the previously mentioned criteria. This plan does not address: drug abuse; mental healthcare; TB or poverty. Regional One Health does not possess subject matter expertise to address these needs. In addition, the unaddressed needs are beyond the health system’s ability to have a direct impact on these areas. There are numerous community and social service organizations and specialty healthcare providers more capable of addressing these needs.

ACCESS TO HEALTHCARE

Goal: To work collaboratively with internal and external stakeholders to address barriers which adversely impact access to quality, effective and cost efficient healthcare in the most appropriate delivery setting.

Time Frame: FY 2017 – FY 2019

Objectives: Deliver quality and timely healthcare to all served.

Collaborate to develop solutions to expand access to healthcare and manage chronic illnesses.

Advocate for and support expanding access to health insurance coverage.

Expand access to primary and specialty care within the health system.

Key Indicators: Uninsured rate in Shelby County
Appointment wait times
New or expanded clinical practice sites or operations
Community outreach initiatives and results
Tele-health access
Community health fairs and promotion efforts

Expected Measures and/or Outcomes: Reduction in Shelby County uninsured rate
Growth in primary care network
Reduction in Level 1 emergency room visits
Reduction in readmissions

Potential Partners: University of Tennessee Health Science Center
Enroll America
UT Regional One Physicians
Bernard Health
Faith Congregations
Common Table Health Alliance
Shelby County Health Department
Federally Qualified and Community Health Centers

Existing Resources: Regional One Health Primary Care Network
Federally Qualified and Community Health Centers
Regional One Health Pharmacy Assistance Program(s)
University of Memphis
Regional One Health Midwifery Service
Tennessee Hospital Association Council on Inclusion and Health Equity
UT Regional One Physicians

ACCESS TO HEALTHCARE STATUS/RESULTS

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Goal: To develop and/or support programs and services to improve the health and well-being of infants and families through service delivery, education and community partnerships.

Time Frame: Fiscal Years 2017 – 2019

Objectives: Work to reduce infant mortality and prematurity, particularly in minority populations.

Improve birth outcomes.

Reduce repeat teenage pregnancies.

Raise awareness and promote the importance of prenatal care and the benefits of breastfeeding.

Provide health education and support to new moms and families, with an emphasis on families of pre-term infants and teenage parents.

Key Indicators: Infant mortality rates
Repeat teenage pregnancy rates
Breastfeeding rates
Number of families served through community outreach efforts, Lactation Peer Counselors, Milk Depot, Regional Perinatal Center Staff, and Centering Pregnancy Program

Expected Measures and/or Outcomes: Percent of mothers breastfeeding at discharge
Reduction in repeat teenage pregnancy rate
Reduction in premature births

Potential Partners: March of Dimes
Milk Depot
Shelby County Health Department
State of Tennessee
Adverse Childhood Experiences (ACE) Taskforce
Porter Leath
Family Safety Center
Regional One Health Foundation
University of Tennessee Health Science Center
Girls, Inc.
Exchange Club
Community and Civic Organizations

Existing Resources: Universal Parenting Places

Centering Pregnancy Program
Sunrise Program
Community Outreach Staff
Lactation Peer Counselors
Regional Perinatal Center Social Workers

CHILD AND FAMILY HEALTH STATUS/RESULTS

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Goal: To help improve literacy levels, including health literacy, in Shelby County.

Time Frame: FY 2017 – FY 2019

Objectives: Develop or support existing health system or community based literacy initiatives.
To partner with Shelby County and other schools to help improve reading levels, student retention and graduation rates.
To provide health education programming in targeted areas.
To support parental and community engagement in targeted schools.
To offer health literacy and job readiness resources to parents in targeted schools.
To offer and support community health promotion activities.

Key Indicators: Lives touched through outreach and community health promotion efforts
Targeted schools’ reading proficiency rates.
Targeted schools’ suspension rates
Regional One Health staff volunteers

Expected Measures and/or Outcomes: Increase in targeted schools achievement testing scores
Decrease in absenteeism rate in targeted schools
Decrease in Level 1 emergency department visits

Potential Partners: Shelby County Schools
Local Charter Schools
Faith Community and Congregations
Q-Source
Facing History and Ourselves
University of Memphis
Workforce Investment Network
ACE Task Force
Parent – Teacher Organizations
American Heart Association
Susan G. Komen
Sister Pack
American Lung Association

Existing Resources: Sunrise Program
Traumatic Brain Injury Outreach
Trauma Outreach Program
Regional One Health Difference Makers
Regional One Health Medical Interpreters
Burn Outreach Program

LITERACY/ HEALTH LITERACY STATUS/RESULTS

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SEXUALLY TRANSMITTED DISEASES

Goal: To reduce the incident and transmission of sexually transmitted diseases and improve the quality of lives of individuals with sexually transmitted disease through awareness, education and the delivery of comprehensive health services, with a particular focus on HIV/AIDs.

Time Frame: FY 2017 – FY 2019

Objectives: Promote awareness of prevention, transmission and management of sexually transmitted diseases.

Provide access to needed healthcare services and prescription drugs for the treatment of HIV/AIDs.

Partner with community based agencies and organizations to implement strategies to prevent the spread of sexually transmitted diseases.

Key Indicators: Public awareness campaigns
Patient visits
New HIV/AIDs cases
Social and wrap-around services provided
Lives touched through public awareness campaigns
Maintenance of State designation as a comprehensive Adult Special Care Center of Excellence

Expected Measures and/or Outcomes:

Potential Partners: Shelby County Health Department
Ryan White
Local Churches
Beauty and Barber Shops
University of Memphis
University of Tennessee Health Science Center
Social Service Agencies
Churches
Transportation Companies

Existing Resources: Regional One Health Adult Special Care Center
Pharmacy Assistance Program
Ryan White

SEXUALLY TRANSMITTED DISEASES STATUS/RESULTS

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VIOLENCE

Goal: To work collaboratively with community organizations and partners to develop and support efforts to reduce injury and death caused by violence.

Time Frame: FY 2017 – FY 2019

Objectives: Assist victims of violence seen within the Regional One Health system in obtaining access to needed community resources.

Raise awareness of violence and the impact on families and the community.

Raise awareness among students about the harmful and long-term effects of violence.

Help reduce recidivism against young victims of gun violence.

Key Indicators: Clients served in the Hospital Based Violence Intervention Program (HVIP)
Referrals to support agencies and resources
Lives touched through injury and violence prevention outreach efforts

Expected Measures

or Outcomes: Number of clients served in HVIP
Readmissions of HVIP clients due to violence
Job placement, education or other resource placement rates of HVIP clients
Referrals to Safe Places
Shelby County youth gun violence rate
Shelby County domestic violence rate

Potential Partners: Workforce Investment Network
Family Safety Center
Shelby County Drug Court
901 Bloc Squad
Law Enforcement Agencies
Shelby County Schools
Shelby County Juvenile Court

Existing Resources: Regional One Health Foundation
National Hospital Violence Prevention Network
Trauma Outreach Program

VIOLENCE STATUS/RESULTS

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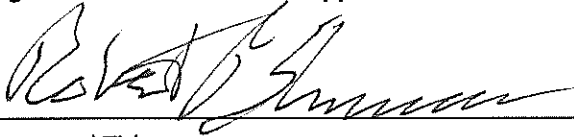
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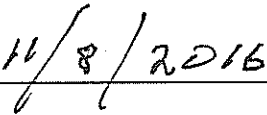
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Regional One Health Board Approval:



Name and Title



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